



### **Our Privacy Policy and Commitment to Protecting Your Privacy**

We value your business and thank you for your confidence in choosing our company as your broker. As our client, you trust us with personal information. We respect that trust and want you to be aware of our commitment to protect the information you share in the course of doing business with us.

### **How We Collect, Use and Disclose Your Information**

When you purchase insurance from us, you share personal information so that we may provide you with products and services that best meet your needs. We assume your consent for our company to use this information in an appropriate manner. We may use and disclose this information in order to:

- ◆ Communicate with you;
- ◆ Assess your application for insurance including underwriting and pricing your policies;
- ◆ Evaluate claims;
- ◆ Meet regulatory requirements;
- ◆ Analyze business results;
- ◆ Act as required or authorized by law;
- ◆ Provide information on other sales and services that may be of interest to you.

### **What We Will NOT Do With Your Information**

We do not sell customer information to anyone. Nor do we share customer information with organizations outside of our member companies that would use it to contact you about their own products or services.

### **We Strive To Protect Your Personal Information**

All employees, representatives and suppliers who are granted access to customer records understand the need to keep this information protected and confidential. They know they are to use the information only for the purposes intended. This expectation is clearly communicated.

We've also established physical and systems safeguards, along with the proper processes, to protect customer information from unauthorized access or use.

### **Your Privacy Choices**

You may withdraw your implied consent at any time (subject to legal or contractual obligations and on providing us reasonable written notice) by contacting our Privacy Officer. Please be aware that withdrawing your consent may prevent us from providing you with the requested product or service.

We may occasionally use your personal information to tell you or your representative about property and automobile services or products that we believe may be of interest to you. If you would rather not receive this type of communication, please let us know through our Privacy Officer.

### **If You Need More Information**

For more information about our privacy policies and procedures, please contact our Privacy Officer, Marilyn Collins at:

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